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### Web hosting should be reliable AND AFFORDABLE

That's why we recently began to focus on discounted Annual and Semi-Annual Web Hosting Plans.

Start with our Basic Plan and upgrade easily when you need more features. To see the wide range of web hosting packages, visit [our Web Hosting Plans page](#).

## May 2004 Newsletter

Hi KDSI Customers!

THE KDSI E-Note is now online!

That's right ... the same helpful monthly news that is intended to make your Internet experience easier is now available on [www.kdsi.net](http://www.kdsi.net). Just select the Monthly Newsletter option under the Main Menu.

We've started posting each issue to the web site so that you have a handy archive of KDSI products, services, tips/tricks and general Internet news. Feel free to pass newsletter stories on to friends and family. There is no advertising more valuable than praise from a satisfied customer!

We hope you find the information to be valuable for enhancing your Internet experience with KDSI. If however, you'd prefer not to receive these bulletins on a monthly basis, simply send us a message to [kdsi-connection-unsubscribe@corp.kdsi.net](mailto:kdsi-connection-unsubscribe@corp.kdsi.net).

### —The KDSI Team

**Product Highlight**—Have you tried BRUNO yet?; Good News for Premier Dial-up Customers  
**Industry News**—Internet Connections Affected by Virus, Worms, Spy Ware, Add Ware, etc.  
**May Internet Tip**—For Windows XP Users

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### Product Highlight

*Have you tried BRUNO yet?*

BRUNO, KDSI's junk mail blocking service, has just "beefed" up their SPAM BLOCKING software. We have recently had customers comment they went from over 100 junk e-mails a day to an average of 6.

Now, that's what we call success!

If you would like to sign-up for BRUNO, or give-it-a-try FREE for 3 months, give us a call or e-mail [support@kdsi.net](mailto:support@kdsi.net).

*Good News for Premier Dial-up Customers*

KDSI has lowered the rate for hours used over the 300 hours per month provided on the Premier Dial-up Plan. The new rate of rate of 50 cents/per hour is consistent with our Classic and Choice Plans.

For a listing of our entire package of Dial-up services, please visit [www.kdsi.net](http://www.kdsi.net). Or to upgrade your dial-up plan e-mail us at [support@kdsi.net](mailto:support@kdsi.net).

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**Industry News**—Internet Connections Affected by Virus, Worms, Spy Ware, Add Ware, etc.

In recent weeks, there have been an abundance of e-mail worms and viruses. To make matters worse, the most recent worms don't even require e-mail AT ALL - just a vulnerable computer. Add to this an increasing quantity of "ad ware" and "spy ware" that is coming either from what you believe to be an innocent download or as a component of one of the worms or viruses mentioned above, and your Internet may seem to stop altogether.

Worms and viruses are not new; in some cases you would think that they are. Many times a day our support desk will receive calls involving a mail client that is broken or a web page that won't open, and after careful analysis, the computer appears to have a worm or virus. Often customers say in shocked voices, "But I have [insert your favorite anti-virus product name here]. I should be OK, shouldn't I!?" Then we have them check the date of their virus definition files and we find out that it has been months (if ever) since the software has been updated.

Worms, viruses, spy ware, ad ware - all of these require a computer user to use every means at their disposal to block and protect their machine. Here are some steps that you should follow:

1. Buy and keep fully updated a good anti-virus package. If you think it's been a long time since you updated your anti-virus, then it probably has. Most software can be configured to check for definition updates automatically.
2. Buy and keep fully updated a good anti-spy ware package

3. Buy and configure a good firewall for your machine
4. Keep your machine fully updated with any security fixes
5. Don't open ANY attachment in an e-mail unless you are expecting it—and then BE CAREFULL. Practically all viruses forge "From" e-mail addresses, so just because it has your friends e-mail address in the "From" box don't automatically think that it's legitimate. There are usually some clues in the subject or body of the e-mail that can give away a virus - Watch for them, and delete them!
6. Don't download ANYTHING from the Internet unless you know that it is a reputable site.

#### VIRUS AND FIREWALL HELP

While KDSI does not support any of the below software products, here is a list of a few in each category that you can consider:

Anti-Virus: AVG, Norton Anti-Virus, McAfee, Trend Micro (which also has an on line virus scanner.)

Anti-Spy ware: Spybot Search and Destroy, Spy Sweeper, Ad-Aware, Spychecker

Firewall: Zone Alarm, Personal Firewall, Norton Personal Firewall, McAfee firewall

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#### **May Internet Tip**—For Windows XP Users

Users with Windows XP already have a firewall built into their computer. You can enable it for your connection in a few simple steps.

1. Click the start button and choose "My Network Places".
2. In the upper left click on "View network connections".
3. Right click on your internet connection icon and choose properties from the menu that pops up.
4. Click the advanced tab.
5. Put a check mark in the box labeled "Internet Connection Firewall" then click OK

You are now protected from the Sasser Worm and many others that spread directly across networks.

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