

eLetter

JUNE, 2006



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INDUSTRY NEWS:

End of Support for Windows 98 and Windows ME

July 11, 2006 will bring a close to extended support for Windows 98, Windows 98 Second Edition, and Windows ME, according to Microsoft's web page. Microsoft is retiring support for these products because they are outdated and can expose customers to security risks. To see the entire article, visit www.microsoft.com

What does this mean to KDSI customers who are using Win 98 or ME? Nothing really. However, if you call the KDSI technical support team and we discover it may be a software issue, it will be nearly impossible for us to troubleshoot the situation without recommending a new operating system.

We recommend, as does Microsoft, that customers who are running these Windows platforms upgrade to a newer, more secure operating system. Here are a few that you might consider: □

Windows XP = <http://www.microsoft.com/windowsxp/default.mspx>

Mac OS X = <http://www.apple.com/macosex/>

Ubuntu = <http://www.ubuntu.com/>

KDSI HIGH SPEED DSL NEWS:

NEW Promotion on the Qwest Standard DSL Modem (Actiontec GT701)

For a limited time, new Qwest High-Speed Internet customers who sign-up for Choice DSL Deluxe (1.5M) or Choice DSL Premier (up to 5M) can purchase a standard modem for only \$29.99 (50% off the regular price of \$59.99). Offer expires July 15th, 2006. For residential use only.

FREE DSL Modem for Qualifying Alltel DSL Customers

For a limited time, new Alltel High-Speed Internet customers who sign-up for DSL Lite, Tier 1 or DSL Ultra will receive a FREE modem, with a 1-year contract.

To see the wide range of Residential packages that we have available, visit <http://www.kdsi.net/services/dsl.php>

KDSI HELP DESK UPDATE:

Since 1995 our highest priority has been customer satisfaction. In 2006, that philosophy has remains the same with a more technical emphasis on High Speed Internet products. With that being said, if you have a high speed Internet situation, our most experienced high speed "Net" experts are available between 8:00 a.m. – 5:00 p.m. Monday - Friday. Simply email support@kdsi.net or call 888-382-5670 or local to Grand Island at 382-8764. In addition, after hours assistance is also available 24x7.

Visit us online at www.kdsi.net