

eLetter

BARRACUDA SPAM FIREWALL Our Most Recent Update

By now, most of you have probably noticed a **drastic** reduction in Spam email. This is thanks to the new Barracuda Spam Firewall that we recently installed on our network. Barracuda uses a combination of real-time black hole lists, rules-based filtering and a learning mechanism called "Bayesian" filtering as well as intent based rules (anti-phishing) to filter Spam. It does an excellent job of filtering Spam, and the numbers of blocked messages are truly amazing.

Our old anti spam solution (you will remember it as **Bruno**) was good, but it was not this complete and the mail management for it was very complex and cumbersome. Today, mail management is a very easy and streamlined process. Customer queries dealing with questions such as: "*Is this email address being blocked?*" took a great deal of time to answer, as it required paging through straight text log files to find them. Today, a simple phone call with the same question can be answered while you are on the phone.

One of the things that the Barracuda box does on account creation is auto-create a password. You may have received an email from the Firewall and deleted it, thinking it was Spam or a phishing expedition. **That's OK**, you can either call our support number and ask that the password be regenerated, or send an email to support@kdsi.net with the same request, and we will reset the password. A new email will then arrive with the **new** password and a link to the login page for the Barracuda Spam Firewall. Once you login, you can view your quarantined mail box, whitelist or blacklist email addresses, change your spam and quarantine settings and change your password.

The **best** part of the new firewall is that IT WORKS and WORKS WELL! The second best thing, is that this service is now FREE and, by default, on for all customers. If for some reason you prefer to deal with spam yourself, we can disable spam tagging and quarantine for just your account. Blocked emails, however, are blocked system-wide, and cannot be unblocked per user.

We are excited with the success of this new product and look forward to your feedback!

GLOBALPOPs Project

If you are from Broken Bow, Kearney, Hastings, Norfolk, Columbus, Lincoln or Omaha, this is old news ... we now offer GlobalPOP Nationwide dialing service. AND, it's FREE for ALL KDSI customers.

The GlobalPOPs network covers approximately 98% of the US population, including Canada and Puerto Rico. It basically allows for ANY KDSI customer to access the Internet from cities ALL across the United States at NO CHARGE. In this case, your KDSI email address and password are 'golden.' More specifically, those of you that are currently using our #800 for travel purposes or for our "Snowbirds" ... YOU NEED TO USE THIS SERVICE!

A list of cities and their local access numbers are available at www.kdsi.net/coverage. Any town that is listed On-network is available for your use TODAY! There are a few simple changes that need to be made to your Internet dialer, so plan ahead and call us before you need to use this new KDSI feature.

With this new KDSI 'membership' benefit, it truly reiterates why our customers choose to do business with US! We provide MORE for LESS! ☺